

Michael Edward Kohlman

1720 S Lowell Ave. Springfield IL 62704

Michael2021@Kohlman.org · <https://www.kohlman.org/michael>

INFORMATION TECHNOLOGY EXECUTIVE

Strategic IT Executive and Board Qualified Technology Expert (QTE). Experienced leading business and nonprofit organizations to stability and growth. Driven to make an impact by bringing leadership to operations focused on positive change.

- Strategic IT Planning
- Digital Transformation
- Vendor Relations
- Crisis Management
- Organizational Leadership
- Leadership & Talent Development

PROFESSIONAL EXPERIENCE

Illinois State Board of Elections, Springfield, IL

May 2020 - current

Chief Information Officer

Stepped into the role of CIO for one of the largest Elections Boards in the U.S. during a pandemic crisis and successfully saw them through one of the most pivotal periods in U.S. Elections history.

- Stabilized an IT department that had been without Leadership, several critical staff, and a COVID closed office by:
 - Immediately moving to rebuild a depleted IT Operations department with key hires.
 - Instituted changes to improve stability and performance of the elections systems.
 - Implemented agile structural and operational changes within the Development team.
 - Worked with the State CISO, CISA and Illinois Agencies to ensure a secure election.

Saint Joseph's College, Rensselaer, IN

2016 - 2019

Chief Information Officer

Rose from Deputy CIO to Interim CIO, to CIO and member of President's Cabinet for a private Catholic college offering 26 majors, 4 group majors, 32 minors, and 10 pre-professional programs.

- Transformed IT department's performance and reputation throughout institution by:
 - Improving stability of infrastructure and operations by increasing reliability and redundancy
 - Changing culture through hiring key personnel, reassigning current staff according to strengths
 - Overhauling the campus technology infrastructure through multiple fundraising efforts
 - Increasing communication between IT and students, faculty, and administration via web, social media, and traditional methods
 - Moving CIO role from Director level to President's Cabinet, providing guidance for College's Strategic Plan
 - Serving as the technology and communications Senior Cabinet and Board Advisor during the College's suspension and reorganization period of 2017-2019.

COMPANY CONFIDENTIAL, Minneapolis, MN

2015 - 2016

Interim Chief Information Officer

Consulted with CEO and Interim CFO of start-up call center undergoing major reorganization.

- Assessed business and implemented plan for:
 - Rectifying limitations of current technology infrastructure and operations, allowing for growth
 - Scaling operations to keep pace with projected business expansion
 - Estimating budget and costs of needed improvements
 - Increasing and changing IT personnel, aligning skills with new needs

Appolis Incorporated, Minneapolis, MN**2014 - 2015****Vice President of Operations**

Consulted as senior leader of software start-up specializing in warehouse and logistics management systems.

- Planned and managed one-year transformation, restoring company to profitability by:
 - Restructuring customer deployments, increasing on-time and on-budget commitments
 - Creating dedicated R&D group focused on new mobile app development, delivering iOS and Android apps
 - Restoring Customer Operations and Support group to profitability by raising productivity and revenue

Restaurant Technologies Inc. Mendota Heights, MN**2013****Senior Infrastructure and Operations Manager**

Reported to Global Director, oversaw systems and operations of \$700M oil logistics and management company.

- Brought success to game-changing M2M fryer management system upgrade project by:
 - Completing and stabilizing operations for first-generation M2M fryer system logistics solution with >5k monitoring points via Internet gateway over MPLS scheme
 - Improving customer service response time through staff mentoring/training
 - Achieving 92% first-time-right deployment success, leading IT physical deployment of second-generation M2M fryer system logistics solution pilot with >2.5k monitoring points

Cook Group Incorporated, Bloomington, IN**2004- 2013****Global Information Systems Manager**

Managed 25-person team and \$10M budget, reported to CIO of \$2.5B global life sciences company specializing in medical devices and supplies.

- Built organization's first shared-services IT infrastructure, supporting growth and integrating business operations across US, Europe, Far East, and Australia by:
 - Creating new strategic vision for Global IT, travelling internationally, evangelizing and executing new direction
 - Designing and building Tier III Data Center named Best in Data Center Design by *Technomics* – fully virtualized center featuring built-in high-density capacity, Cloud capability, fault tolerant systems and architecture, and 300+ servers
 - Serving as lead member of China deployment team, including on-site assignments in Shanghai and Beijing to assess viable locations for regulatory offices and distribution center, followed by implementation of IT systems and hiring of support personnel
 - Established global MPLS network connecting all facilities, centralized WAN management through US, and consolidated 16 mail servers worldwide into single high-availability MS Exchange solution
 - Consolidated 15 Enterprise Directory systems worldwide into single global Active Directory forest and integrated 26 financial management systems into US-based MS Dynamics NAV platform
 - Established and mentored IT Leadership pipeline with members still in key positions

CERTIFICATIONS**Boardroom Qualified Technology Expert (QTE)**, Digital Directors Network**2019****CIO Pocket MBA**, Boston University School of Management**2013****Implementing Leadership Transitions**, Harvard School of Business/CIOEC**2010****Human Resources Generalist**, George Washington University School of Business**2010**